



# IOWAccess Monthly Status Report

March, 2006

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## **IOWAccess March, 2006 Update**

### **Approval of Funding Recommendations from the January, 2006 IOWAccess Advisory Council Meeting**

Mollie Anderson has approved the following spending recommendations from the March 8, 2006 IOWAccess Advisory Council meeting:

- \$25,000.00 to fund Phase I Planning for the County Real Estate Electronic Government Advisory Committee Web Application;
- Up to \$75,000.00 to fund Phase I Planning, Phase 2 Assessment, and Phase 3 Implementation for the "Schools Out" Notification System; and
- \$769.81 to complete Phase 3 Implementation for the Department of Management's Local Budget Submission Online application.

### **Local Government Project Funding**

The approval of the \$25,000.00 to fund Phase I Planning for the County Real Estate Electronic Government Advisory Committee Web Application marks the funding of the first local government project. In order to maintain accountability for the IOWAccess funds, funded local government projects will require the adoption of a Memorandum of Understanding (MOU) between the recipient of the funds and the Iowa Department of Administrative Services.

The current draft MOU requires the recipient of the funds to comply with the provisions of:

- The Iowa Accountable Government Act, Iowa Code Chapter 8E
- Information technology standards and practices that are applicable to "participating agencies", the Office of the Governor, and elective constitutional or statutory officers pursuant to Iowa Code Section 8A.206.
- Iowa Administrative Code Section 11-25(8A) - Information Technology Operational Standards
- Policies and procedures of the IOWAccess Advisory Council and DAS Finance as outlined in the MOU.

Recipients are required to provide status reports on their activities and accomplishments each month and must describe any changes in tasks, resources, or issues materially affecting the project plan. If necessary, they must provide an updated project plan. Additionally, recipients are required to appear before the IOWAccess Advisory Council if it is necessary to request a change to the original financial award. This includes:

- Significant changes in the scope or objectives of the project preventing the completion of the project for the funded amount.
- An increase in the amount of project funding.
- Carryover of the approved funding for a period of more than sixty days from the date of the scheduled project completion.

The current update for this project is in the ITE Project Status Reports on page 5.

**Information Technology Enterprise – IOWAccess Project Status Report for March, 2006**

Department	Project Name	Approved	Phase Approved/Funded	Amount	Status
Campaign Ethics	Miscellaneous Contribution Tracking	11/3/03 7/13/05	Overall Added Funding	\$7,000 \$104,553	Moved to Production 3/8. Project complete and in the process of closing out. There is no separate URL for this function. It is a part of the reporting functionality.
Inspections and Appeals	Targeted Small Business Online	11/3/03	Overall	\$45,000.00	Delay due to customer's prioritization of Social Gambling and non-IOWAccess projects. Now expect to resume work 4/3.
Inspections and Appeals	Social Gambling Online	11/3/03 9/14/05	Overall Added Funding	\$55,000 \$25,000	Expect to be code complete by 3/31 and begin testing. Conducting initial data migration testing week of 3/20.
Dept. Human Services	Child Development Home Registration Renewals	1/26/04	Overall	\$199,124.00	Customer has requested that we suspend the project pending their award of an RFP for a Child Care MIS system (mid-March). Have not received any indication from customer as to their intentions.
Iowa State Univ.	28E Project	4/19/04	Overall Added Funding	\$120,660 \$53,000	Continuing coding. Have encountered issues with code to be supplied by Sec State's office and data supplied by ISU that have caused delays. 3/27 target date is not achievable and will need to be recalculated.
Dept. of Public Safety	Criminal History Background Check	6/17/04	Implementation	\$47,375.00	Customer has asked to put project on hold so that we can use the resources to work on implementing email notification for the Iowa Sex Offender Registry.
Dept. of Public Safety	Enterprise E-Mail Subscription Service	9/10/04	Overall	\$163,715.00	Started customer testing 3/1. Completing integration with A&A. Targeting production rollout by 4/7.
Dept of Agriculture	Soil Conservation Grant application -	9/10/04 9/14/05	Planning Added Funding	.....\$10,000 \$140,000	Recalled money issue was resolved. Have been moving forward with mockups and customer review in preparation for a 5/11 day-long system/process review with pilot user group. Discussing integration issues with I/3 team to create added levels of efficiency for field staff and claimants.
Iowa Civil Rights Commission	Web Access	5/11/05	Ph 1 Implement & Ph 2 planning	\$75,000.00	Main screens have been implemented and are being tested by users. Beginning work on reports and letters.



Department	Project Name	Approved	Phase Approved/Funded	Amount	Status
Dept of Commerce Alcoholic Beverages	Licensing and Beer/Wine Taxation Web Access	7/13/05	Implementation	\$108,000.00	<b>Licensing</b> - Production rollout continues smoothly, with few issues. <b>Beer/Wine</b> - Application is available to wholesalers in Production. We are processing Branding information that was recently received. Wholesalers have begun submitting information to ABD in preparation for using new system, but no customers have yet been implemented.
Dept of Commerce Alcoholic Beverages	Online Order Entry & Inventory Management	9/14/05	Planning	\$90,000	On customer hold pending move into Production of current projects.
Dept of Commerce Alcoholic Beverages	Licensing/Regulatory Documents Online	9/14/05	Planning	\$45,000	On customer hold pending move into Production of current projects.
Dept of Natural Resources	Wastewater Discharge Permit System	1/11/06	Planning	\$15,000	Expect completion of mockups for the major system functionalities for review by the customer 3/23. Will be developing an Implementation phase estimate extrapolated from a subset of the expected functionality for presentation to the Council at the May meeting.
Dept of Natural Resources	ATV, Boat and Snowmobile Licensing	1/11/06	Planning	\$25,000	Customer is investigating implementation through other sources and ITE has not been involved in that process. At this point I do not expect this project to proceed, but have not been so informed by the customer.
Dept of Natural Resources	Performance Management Application	1/11/06	Planning	\$17,000	Have completed most of the discovery meetings with customer and are working on Use Case development. One of the project contacts is leaving and this might impact our rate of progress, but at this time we are still targeting a presentation at the May Council meeting.



Department	Project Name	Approved	Phase Approved/Funded	Amount	Status
DAS - ITE	School Notification Program	3/8/06	Implementation	\$75,000	Have completed the E-mail notification and RSS Feed functionality. Demo'ed to Waukeg and they are interested in piloting the project, possibly starting in May. Demo meeting with West Des Moines had to be postponed due to staff unavailability. Do not have a new date as yet.
County Real Estate Electronic Government Advisory Commission	Real Estate Information Portal	3/8/06	Planning	\$25,000	Held initial meeting with committee and their project subcommittee.
Dept. Human Services	Food Stamps - Web Intake	1/26/04	Overall	\$100,000.00	See report on page 14.
Department of Revenue	Electronic Tax Administration	1/26/04	Overall	\$414,000.00	
Judicial Branch	Supreme Court Commissions	9/14/05	Implementation	\$195,955.00	See report on page 14.

**ITE Completed Projects**

Department	Project Name	Approved	Phase Approved/Funded	Amount	Status
Campaign Ethics	WRS Public Access Improvements	11/3/03	Implementation	\$20,000.00	Project is complete and has been moved into production.
Dept. of Public Safety	Missing Person's Reports On-line	9/10/04	Planning	\$5,000.00	Planning completed.
State Auditor's office	State audit reports online	6/17/04	Concept		Completed
State Auditor's office	State audit reports online	9/10/04	Funding	\$3,850.00	Project completed and in production.



Department	Project Name	Approved	Phase Approved/Funded	Amount	Status
Department of Education	Online Teacher License Renewal	original 11/3/03 added funding - 1/12/05	Implementation	\$445,059.00	<a href="https://www.iowaonline.state.ia.us/boee/controller.aspx?cmd=default">https://www.iowaonline.state.ia.us/boee/controller.aspx?cmd=default</a>
Dept. of Public Safety	National Sex Offender Public Registry	Discretionary Fund	Overall	Discretionary Fund	<a href="http://www.nsopr.gov">www.nsopr.gov</a>
ICN	Interactive State Phone Directory	11/10/04	Implementation	\$59,768.00	<a href="http://www.icn.state.ia.us/rdirectory/index.html">http://www.icn.state.ia.us/rdirectory/index.html</a>
Campaign Ethics	Personal Financial Disclosure	7/13/05	Planning	\$15,000.00	Planning completed.
Judicial Branch	Supreme Court Commissions	3/9/05	Planning	\$38,875.00	Planning completed.
Iowa State Univ.	E-Government Research Project	6/17/04	Overall	\$114,068.00	<a href="http://das.ite.iowa.gov/governance/IAC/documents/index.html">http://das.ite.iowa.gov/governance/IAC/documents/index.html</a>
Campaign Ethics	Lobbyist/Client Tracking System	11/3/03	Overall	\$18,500.00	Further IOWAccess funding denied, project terminated.
Campaign Ethics	Personal Financial Disclosure	7/13/05	Planning	\$15,000.00	Further IOWAccess funding denied, project terminated.
Dept of Management	Electronic Local Budget Submission	7/13/05	Planning	\$12,000.00	Planning completed.
Dept of Management	Electronic Local Budget Submission	11/9/05	Implementation	\$35,000.00	In Production <a href="https://www.iowaonline.state.ia.us/dombudget/">https://www.iowaonline.state.ia.us/dombudget/</a> - however users can not get beyond the initial screen without a user ID and appropriate data.



Department	Project Name	Approved	Phase Approved/Funded	Amount	Status
Inspections and Appeals	Food Inspections Online	11/3/03 Additional Funding... .4/19/04 Phase 2 funding 5/11/05	Overall	\$178,333.00	Application now in Production. Can be accessed at: <a href="http://foodandlodgingreports.iowa.gov/">http://foodandlodgingreports.iowa.gov/</a>
Dept. Natural Resources	Dgtl Camera/Prof Photo Svces for Campsite Photos	9/10/04	Overall	\$15,000.00	Completed photography. Web site and reservation service is expected to go into Production in early Jan' 06
Dept. of Public Safety	Missing Person's Reports On-line	5/11/05	Implementation	\$40,000.00	Application in Production. Awaiting DPS to announce new site. <a href="http://www.iowaonline.state.ia.us/mpic/">http://www.iowaonline.state.ia.us/mpic/</a>
Dept of Commerce Alcoholic Beverages	Licensing and Beer/Wine Taxation Web Access	7/13/05	Implementation	\$108,000.00	<b>Licensing</b> - In Production 12/19. <a href="http://www.iowaabd.com/alcohol/licensing/elicensing.jsp">http://www.iowaabd.com/alcohol/licensing/elicensing.jsp</a>
Dept of Management	Purchasing Results '07	11/9/05	Implementation	\$50,688.00	In Production 1/10. <a href="http://purchasingresults.iowa.gov/">http://purchasingresults.iowa.gov/</a>

**Iowa Interactive Project Status Report for March, 2006**

Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
<b>Static Pages</b>					
State Homepage	DAS-ITE	Ongoing	Changes are made on these pages every day.	We manage the site for the State. This includes consulting with the public and agencies in order to provide the necessary features for easy navigation and quality look for State functions.	Current
DAS (DAS main & State Accounting) web pages	DAS	Ongoing	Changes are made as requested	We provide graphics for the whole DAS site, but we have management responsibilities for the main page and the State Accounting Enterprise. We provide consulting services as requested.	Current
Professional Licenses Website	Dept. of Commerce	Ongoing	Changes are made as requested	We provide services for this site and work with them to maintain each site in conjunction with the applications which are being worked on for this agency.	Current
First Lady Vilsack's Website	First Lady Vilsack	Ongoing	Changes are made as requested	We provide full website services for this site. The First Lady's staff provides content. We implement based on their requests.	Current
Latino Affairs	Human Rights	03/31/06	Redesign		
Department of Education	DOE	03/15/06	Redesign	We have been asked to begin a complete redesign project for their current website.	Delayed by Agency
DPS	DPS	04/01/06	Redesign		Completed
Utilities Board Division Website	Utilities Board	05/01/06	Redesign	The Utilities Board Division of the Dept. of Commerce is interested in working on a rewrite of their site but are working through some things internally before progressing with us.	Delayed by Agency
Iowa Access Advisory board Site	DAS	05/01/06	Redesign		





Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Administrative Rules Web Site	IDED	05/01/05	Graphics and Architecture are being reviewed by Agency	IDED, in conjunction with many agencies, has requested a website which better explains and lays out administrative rules for businesses and the general public. The group working on this site has asked for some time as they are busy with the Legislative process.	Reworking the content on the pages
Cultural Affairs & Historical Society	Cultural Affairs	05/01/05	Site Rewrite		
Iowa Promise	Multiple Agencies	05/01/06	Site redesign		
Learning Supports	Education	05/01/06	Site Creation		
DAS Website	DAS		Update to site & Management structure	We have been asked to develop a new infrastructure and design elements for DAS Site. A new Public information officer has been hired. This project is on hold until the new PIO has an opportunity to get engaged with the project	In progress
Logos & Graphics	DAS	Ongoing	Develop logos and Graphics as requested	We currently have three projects which are being worked on. Powered by DAS, A&A. We have been requested to hold these particular project until staff is available to review. We provided several different graphics in October.	Delayed by Agency
Iowa.gov Rewrite	DAS		Rewrite	This is an updated web design with improved content, architecture and web features	
<b>Applications</b>					
DLR Application	DOT & DAS-ITE	Ongoing	Completed	This application works with the Departments to provide Driver License Records to the qualified individuals for Insurance, Safety and other federally identified purposes.	Live
AG-Tuff Customer App	Attorney General	Maintenance	Completed	This application provides teachers with tips and a quiz to promote good consumer practices for students	Live



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
DOT – Tracs-Forum	Dept. of Transportation	6/2005	Completed Development	This application provides the Dept. of Transportation with some information on federally mandated practices and a forum to share information with other states involved with this program	Completed Development
DNR Wildlife	DNR	Maintenance	Completed	This application provides citizens with the ability to sign up for newsletters and get animal counts across the state.	Live
Pension Estimate	IPERS	6/2005	Completed Development	This application provides State employees with a form to fill out certain information and get an estimate of their pension should they retire.	Completed Development
Customer Database	DOT & DAS_ITE	6/2005	In Testing	This application is critical to the DLR application. It is currently housed on Iowa Interactive servers because of database inavailability in ITE's servers. We are converting it to a database system which can be provided on the ITE servers.	Testing phase
Boards & Comm.	Governor's Office	6/2005	Completed Development	This application provides the general public with a searchable database on appointments to Boards & Commissions	Completed Development
Museum Shop Catalogue	State Historical Society	7/2005	In Testing	This application is a catalogue service which allows for viewing and ordering of items in the State Historical Society's store.	Completed Development
Google Search	ITE	Maintenance	Completed	New search engine for state page	Live
Professional Licenses Apps-Phase I	Dept. of Commerce	Maintenance	Completed	This application was a transfer to a web-based database application which provides more efficiency and possibilities to the Professional Licensing staff.	Live
Professional Licenses Apps-Phase II	Dept. of Commerce	Maintenance	Completed	This application provides an online search and renewal system for professional licenses.	Live



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Professional Licenses Apps-Phase III	Dept. of Commerce	Maintenance	Completed	Searches, integration of 3rd party data, and mailing list are still on the list for development in this area.	Live
Professional Licenses Apps-Phase IV	Dept. of Commerce	Maintenance	Completed	This is the last adds to this project. This includes the cleanup and complete transformation of the current professional databases into the new applications and the online renewal process for all the other entities. Marketing of the applications is included.	Live
Public Meeting Calendar	All Agencies	Maintenance	Completed	This application provides a place for agencies to post public meetings and makes a centralized location for citizens to get government information.	Live
Pyxis Web Content Management System	All Agencies	Maintenance	Upgrades	This application provides State agencies with a better way to manage their websites. It allows them to enter content while a template is created for them. It eliminates the need for software and html training by employees. It allows any number of persons to create content without the assistance of a web designer.	Live
First Lady Vilsack's Reading Bulletin	First Lady Vilsack	Maintenance	Upgrades -new monthly requirement	This project will provide a Bulletin Board posting and Forms for the First Lady's Summer reading project	Live
Accident Reports	DPS	Maintenance	Live	Development of an online accident reporting system	Live
FADDS application	DHR	Maintenance	Live	A database and online information collection will be enhanced for this program.	Live Testing
RFP Posting Application	DAS	Maintenance	Live	This application is provided to replace an application that is currently in existence that needed help with maintenance and meeting some new standards.	Live
Cabins Reservation	DNR	Maintenance	Live	This is a straight system to internally add cabin reservations.	Live
Campground Reservation System	DNR	Maintenance	Live	This application will start with the ability to provide cabins to be reserved online and then include a full campground reservation system in the future.	Live



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Roads Condition image	DPS	05/01/06	In Testing	A rewrite of the application graphic are available for this site and no functional accessibility standards are lost	Added WAP application
Administrative Rules Application	Governor's Office	05/01/06	In Testing	This is an application which is currently being discussed which may include a search function, a notification system, a commenting system, an electronic filing system and several other features . This application's parameters are still being discussed.	
Patrol Employment forms	DPS	05/01/06	Ready for testing	This will take existing employment forms and put them on the web and provide file for import by DPS	
PERB Searchable Database	PERB	05/01/06	In Development	This will allow a keyword search of opinions by the PERB Board	
Grant Management System	GEMS	05/01/06	In Development	Application for enterprise wide granting system.	
Conference Registration System	All Agencies	05/01/06	In Development	This application would provide a conference registration system that would be available by all state agencies. They would be able to create the site using a web tool and pay for registration online.	
Medical Examiners Database & apps	Medical Examiners	06/01/06	In Development	Database and application development are on the list for this agency.	
Dentists Database & apps	Dentists	09/01/06	In Development	Database and application development are on the list for this agency.	
Central Credential System	IBME	06/01/06	Requirements Gathering	Contracting must be worked out	
Change of Address System	All Agencies	06/01/06	Requirements Gathering		
Live Help	All Agencies	06/01/06	Requirements Gathering		
Professional Licensure	Health	07/01/06	In Development		



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Fit 4 Life Database	Health	05/01/06	In Development		
ICN Report application	ICN	5/1/2006	In Development		
Legislative Code Ordering	Legislature	7/1/2006	In talks		
Nursing	Board of Nursing	Undetermined	In talks		

## **Judicial Branch – Supreme Court Commissions Project**

The server that will house the Oracle Application Server is installed at the Joint Forces Headquarters building in Johnston, and is operational with the Oracle Application Server software in use at this time, servicing the internal interface used by Commissions staff and the external interface as modules are implemented. Conversion of the existing Access database to Oracle is complete. Verification of data integrity is complete (subject to incidental data fixes as we operate), and the staff at Court Commissions has transitioned from the existing Access database to the new Oracle database using the new internal interface.

With respect to the external interface, the lawyer reporting modules (CLE, Client Security) were placed in production operation on February 23, 2006. Instruction letters for lawyers containing user name and password information were mailed to all active lawyers on February 24, 2006. The Supreme Court approved a one-time extension of the reports due date from March 1st to April 17th, to facilitate online filing by lawyers during 2006. Through March 22nd, over 250 CLE reports and over 250 client security reports have been filed online, and the associated fees have been paid online. In addition, lawyers are using the online system to submit applications for extension of time to complete CLE requirements, and to submit CLE programs for review. There are at least 750 reports due yet with respect to each of the commissions, and it is expected that a substantial portion of these reports will be filed electronically. The feedback from lawyers who have used the system generally has been quite positive.

The remaining modules to be implemented are the public information module, the CLE sponsor (program accreditation application) module, the Interest on Lawyers Trust Accounts (IOLTA) interest reporting module, and the certified shorthand reporter module. The current plan is to implement the public information module during the first week in April. One of the highlights of the public information module will be the amount of information available regarding prior public discipline (public reprimands, suspensions and license revocations) of lawyers. The staff at Court Commissions has been working to process and upload disciplinary source documents in PDF format for the last twenty (20) years of public discipline, which will be available to the public for download and will be readily searchable. The plan at this time is to implement the other modules at the rate of approximately one per month, with the CLE sponsor module scheduled for May, the IOLTA module for June, and the certified shorthand reporter module for July.

## **Department of Human Services – Food Stamp Web Intake Project**

The application prototype is being modified based on user input; additional prototypes are also being developed. The testing is far enough along to begin coding the security module, building the data dictionary, and modifying the application database. Data mapping to the Department of Human Service's eligibility determination system (the Iowa Automated Benefit Calculation - IABC - System) is currently underway. The business specifications are being updated and the further development of use cases is continuing.

## **State Patrol In-Car Computers**

The State Patrol is now well into the deployment of in-car computers. They are on track to have all of the IOWAccess and federal matching funds spent by the end of May. This will give the State Patrol a total of 225 new units in the field. The State Patrol is having an open house April 10th and will be sending invitations to the IOWAccess Advisory Council. Additionally, they would be pleased to have one of their new cars available at the next IOWAccess Advisory Council meeting.

State Patrol Lieutenant Larry Grant also plans to be on the May IOWAccess Advisory Council meeting agenda to personally thank you for providing the initial \$400,000 to update the State Patrol fleet. The State Patrol was able to leverage that funding with federal programs, resulting in total funding of just over \$1.4 million.